

## Fee For Service

What You Need to Know; What You Need to Do

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- Medicaid based, 2 waiver (Supports & CCW) system to maximize federal reimbursement
- Fee-for-service model using defined discreet services and standardized statewide rates
- Promotion of full community participation through the use of models including support coordination, supportive housing, and employment first



#### **Background & Timeline**

- Comprehensive Medicaid waiver approved 10/2012 DDD's initiative within the waiver is the Supports Program
- 1/2013 DDD becomes adult only when children move to DCF/CSOC establishes new eligibility criteria including Medicaid eligibility
- Comprehensive Rate Study undertaken 1/2013-7/2014
- Final Rate Report and Rate Schedule released 7/2014
- CCW amendment submitted to align with Supports Program and meet new HCBS guidelines (still waiting for CMS approval)
- Supports Program policies and procedures drafted. Final rates for both waivers published (with a few pending) 5/2015
- July 2015 Rollout beginning with new graduates
- 12-18 month transition period for phase in



#### **Medicaid-Based System**

- The new system is built on a Medicaid platform: individual, provider and service
- Two Waiver System
  - Community Care Waiver (CCW)
  - Supports Program (DDD Initiative in the Comprehensive Medicaid Waiver)
- Maximize federal reimbursement
- Serve more people
- Expanded services
- Individual must maintain Medicaid eligibility
- Disability services that are tied to the individual



#### Fee-for-Service (FFS) Model

The new FFS model requires greater attention to service definitions. Providers will be reimbursed for units of billable service as opposed to "slots" of a bundled service package

- Standardized rates for services
- Payment rendered after services are delivered
- Increased flexibility
- Increased choice
- Increased quality



#### What is a Fee for Service (FFS) System?

A change in the way providers are reimbursed

OLD

Annual contracts between DDD and providers (payment prior to service)

"Slot"-based/"Program"-based

Multiple rates for similar services

**NEW: FFS** 

Providers submit claims for payment <u>after</u> service

"Billable service unit" by individual

Standard rates for standardized services



#### How Will the New FFS System Work?

- New Jersey Comprehensive Assessment Tool (NJ CAT) to set tiers and identify service needs
- Enrollment onto one of two waivers (CCW/Supports Program)
- Support Coordination model
- Individualized Service Plan:
  - Person Centered Planning Tool (PCPT)
  - Prior authorization of services based on approved budget
  - Amended as needed through-out year; re-done annually
- Service Provision Fee for Service
  - Providers will bill Medicaid directly
- Quality Monitoring
  - Provider qualifications, approval, disenrollment if needed
  - Provider, Service and individual outcome monitoring
  - Support Coordination quality monitoring



#### What Services Will be Available in the FFS System?

- In most cases, the same services individuals receive today will be available, however:
  - The way providers are reimbursed is changing; and
  - "Programs" will have to be unbundled and differentiated into discreet "services"
  - Services must meet definitions; assigned standardized rates
- Familiarity with the available services is key to understanding:
  - How your current services are potentially changing; and
  - What new service options may be available
  - Creating a plan and a budget that meets annual service needs



## Services Available – Supports Program

Assistive Technology (B)	☐ Environmental Modifications (B)	☐ Prevocational Training (B)
Behavioral Management (B)	☐ Financial Management Services — FI (SP)	☐ Respite (B)
Career Planning (B)	☐ Goods and Services (SP)	☐ Speech, Language and Hearing Therapy (B)
Case Management (CCW)	☐ Individual Supports (CCW)	☐ Support Coordination (B)
Cognitive Rehabilitation (SP)	☐ Interpreter Services (SP)	☐ Supported Employment — Individual (B)
Community Based Supports (SP)	☐ Natural Supports Training (SP)	☐ Supported Employment – Small Group (B)
Community Inclusion Services (SP)	☐ Occupational Therapy (B)	☐ Supports Brokerage (SP)
Community Transition Services (CCW)	Personal Emergency Response System (B)	☐ Transportation (B)
Day Habilitation (B)	☐ Physical Therapy (B)	☐ Vehicle Modifications (B)

SP = Supports Program (24 total)

CCW = Community Care Waiver (3 total)

B = Both (16 total)



#### **Individual Service Plans/Budgets**

• Individual <u>tier</u> categories will drive – but not entirely dictate – individual budget amounts

5 Basic: A-E

- 10 Tiers 5 Aquity: Aa - Ea

- Overall budget allocations will be driven by the following four sub-components that will be part of the ISP:
  - Residential
  - Employment/Day
  - Supports
  - Supported Employment



- **Residential:** Component driven by tier allocation against rates for **Individual Supports** 
  - Only for individuals enrolled on the CCW
  - Not applicable to individuals enrolled on the Supports Program
- **Employment/Day:** Component driven by tier allocation against rates for Day Habilitation
  - Applicable to all individuals on both waiver programs
- **Supports:** Every individual on both waiver programs will have a supports component in their budget:

– Tier A: \$5,000/Annually

Tier A: \$5,000/AnnuTiers B & C: \$10,000/Annually Tiers D & E: \$15,000/Annually

**Supported Employment:** With the Division's commitment to Employment First, an individual's budget may be adjusted upward to accommodate an individual's desire to become gainfully employed



#### **Example Individual Budgets (Supports Waiver)**

Tier	Employment/Day	Individual/Family Supports	Supported Employment	Total Individual Budget
A	\$14,000.00	\$5,000.00	Available as needed	\$19,000.00
Aa	\$20,000.00	\$5,000.00	Available as needed	\$25,000.00
В	\$18,000.00	\$10,000.00	Available as needed	\$28,000.00
Ba	\$26,000.00	\$10,000.00	Available as needed	\$36,000.00
C	\$22,000.00	\$10,000.00	Available as needed	\$32,000.00
Ca	\$32,000.00	\$10,000.00	Available as needed	\$42,000.00
D	\$33,000.00	\$15,000.00	Available as needed	\$48,000.00
Da	\$47,000.00	\$15,000.00	Available as needed	\$62,000.00
Е	\$43,000.00	\$15,000.00	Available as needed	\$58,000.00
Ea	\$63,000.00	\$15,000.00	Available as needed	\$78,000.00



#### Example Individual Budgets (CCW – Residential)

Tier	Total Individual Budget (Day/Family Support/SE)	Residential Individual Supports in Licensed Setting (Rate x 365)	Total
A	\$19,000	\$25,740	\$44,740
Aa	\$25,000	\$54,692	\$79,692
В	\$28,000	\$51,480	\$79,480
Ba	\$36,000	\$109,383	\$145,383
С	\$32,000	\$85,800	\$117,800
Ca	\$42,000	\$182,303	\$224,303
D	\$48,000	\$120,122	\$168,122
Da	\$62,000	\$255,226	\$317,226
Е	\$58,000	\$154,442	\$212,442
Ea	\$78,000	\$328,150	\$406,150





# How you can be prepared





- You must obtain and MAINTAIN Medicaid
- Always keep assets under \$2,000
- Do not co-mingle accounts
- Respond to all letters from Social Security, DDD, and Medicaid immediately!
  - These three systems are interconnected. Changes in 1 can result in changes in all)





#### **Enroll onto a Medicaid Waiver**

- Most individuals living at home with family will be enrolled onto the Supports Waiver
- This waiver covers all DDD services EXCEPT residential services i.e. group home, supervised apartment level supports. It can help to support someone able to live independently in an apt. with minimal staff support needs
- DDD will enroll the individual onto the appropriate waiver
- If support needs or circumstances change, individuals can move from one waiver to another(strict criteria in place for this to happen)





- If you are currently receiving DDD services you will be contacted to complete an assessment on your loved one's level of supports. You may have done a similar one in the past but anyone who completed an assessment (DDRT) prior to 11/14 will be re-assessed
- Assessments measure level of support. This translates to the direct care staff and indirect staff support provided by a provider agency.
- The higher the support needs, the higher tier and the budget assigned to pay for those supports. (More staff cost more dollars)

#### **NJCAT Answers**



**Tiers** 



**Budgets** 

- Answers on NJCAT are tabulated to establish the tier an individual falls on:
  - A, B, C, D, or E
- Special factors such as a significant medical or behavioral condition will result in an acuity rating
- Each tier equals a specified dollar amount in each service. An acuity rating adds more dollars to each tier



#### How do you use the budget?

- All individuals will choose a support coordination agency
- All individuals will identify services that support needs established in the NJCAT. Individuals and families will research and identify providers and services that meet those needs
- With the individual and their family, provider and the support coordinator, an individual support plan (ISP) is created which is then approved and becomes an authorization for service provision and Medicaid billing
- Services are for defined amounts of dollars and for defined amounts of time. No service can be provided without authorization!



#### **Support Coordination**

- There are more than 50 support coordination agencies in NJ
- Families may choose one or be auto assigned
- Opportunity to find a case manager that compliments your family dynamic
- The Arc of Essex County hosts Meet the Support Coordination Agencies events
- Monthly monitoring-quarterly face to face visits



#### Get an e-mail address!

Approvals are time sensitive
DDD moving to more electronic communication
Receive important e-blast information

Free e-mail:

Yahoo.com

Gmail.com

Mail.com

**Zoho Mail** 

Yandex.Mail



# Checklist: What can Individuals/Families Do to Prepare?

☐ Ensure and maintain Medicaid eligibility ☐ Complete NJCAT ☐ Understand new services and draft service definitions ☐ Research support coordination ☐ Maintain regular contact with your service provider concerning correspondence from DDD ☐ Attend Arc sponsored info sessions to keep up on changes ☐ Follow Arc on Facebook, provide us with your e-mail address to receivé e-blast information



## **Upcoming Information Sessions**

The Arc of Essex County will host information sessions on how to complete the NJCAT assessment:

•	June 22 <sup>nd</sup>	11:30 a.m.	Livingston
•	June 22 <sup>nd</sup>	4:00 p.m.	Maplewood
•	June 30 <sup>th</sup>	6:00 p.m.	Maplewood
•	July 1st	8:00 a.m.	Main Office-Livingston
•	July 15 <sup>th</sup>	4:00 p.m.	Maplewood

To register for a session, please contact Erin Koropsak at 973-535-1181 ext. 1246



### Recap – Changes at a Glance

#### Old

- One Waiver CCW
- DDD Case Manager
- Individual Habilitation Plan (IHP)
- Eligibility for DDD services was not dependent on Medicaid
- DDD refers to providers for services
- All services were paid equally under a contract regardless of support needs of individuals
- Providers paid before service was given
- Provider paid regardless of attendance

#### New

- 2 Waivers Supports and CCW
- Support Coordinator
- Individual Service Plan (ISP) and Authorization
- Eligibility for DDD services is dependent on Medicaid
- Consumer self-refers to providers for services
- All services will be paid dependent on the tier support level of each individual taking part in a service
- Providers bill Medicaid and are paid after a service is given
- Provider can not bill if individual does not attend



## **Division of Developmental Disabilities**

http://www.nj.gov/humanservices/ddd/home/

## The Arc of Essex County

973-535-1181

www.arcessex.org



# Questions?



## **Thank You**