The Arc. of Essex County

MEETING THE MOMENT 2020-2021 ANNUAL REPORT

2020-2021

"We are so grateful to The Arc for keeping its doors open when so many had closed."

- Katharine Carpenter



WELCOME

A Letter from the CEO & Board President

Dear Friends and Members of The Arc Family,

As we look back at FY 2021, we see a year that was entirely enveloped by the COVID-19 pandemic. In July 2020 we were firmly in lockdown, and by June 2021 we were beginning to see glimmers of light as the world was cautiously reopening. Through the months in between, The Arc of Essex County stood strong in its commitment to provide support to children and adults with intellectual and developmental disabilities, delivering stability amid the chaos and responding to the challenges around us with a creative hand and a hopeful heart.

Because we draw from more than 70 years of experience in service to our community, we were uniquely prepared to meet the moment. Whether working to keep our service recipients protected and safe, helping our residents to feel connected and engaged, or advocating for our children to receive the support they need to succeed and grow, our decades of work on behalf of the IDD community gave us a firm foundation as we entered the pandemic and equipped us to excel in the ever-changing landscape around us.

We were only able to respond to the crisis with such strength because of the donors, governmental entities, charitable foundations, staff, and volunteers who have consistently invested time and resources in The Arc and our mission. We thank all who gave us the footing we needed to be an invaluable support system for families throughout Essex County.

Although FY 2021 didn't look like any other year in the history of our organization, we worked to maintain the routine that provided a sense of calm and stability for those we serve. From keeping the doors open at Stepping Stones School and Camp Hope, to proceeding with important capital improvements to our residences, we forged ahead and faced the challenges head on. We met the moment and thrived.

Whatever the next chapters may be in the story of COVID-19, we are prepared to navigate them with the same agility we have shown through these challenging times. No matter the circumstances that surround us, our commitment to those we serve will always be our guide.

Thank you for your support.

Sincerely,



Londa Thurs

Linda C. Lucas Chief Executive Officer



OUR MISSION

The Arc of Essex County provides advocacy and services empowering individuals with intellectual and developmental disabilities and their families to realize a lifetime of personal achievement and full partnership in the community.

Margaret V. McNany **Board President**

PROTECTING **OUR PEOPLE**

Through changing circumstances, The Arc of Essex County made sure our consumers and staff were safe



he Arc of Essex County provides services and supports to vulnerable populations within our community, and employs frontline workers who are unable to socially distance in order to carry out their tasks. As a result, The Arc moved quickly to make sure the risks to our consumers and staff were minimized amid the ongoing COVID-19 pandemic. We invested heavily in personal protective equipment and enhanced cleaning protocols, spending far above and beyond a typical year's expenses, while securing grants to cover the added

costs. We provided vigilant screening for our staff and consumers, and when a vaccine was deemed safe and approved by the FDA, we held vaccine clinics that were open to our Arc families and staff.

For Cynthia Vaughn, whose son Sharief participates in The Arc's day programs, The Arc's vaccine clinics were a blessing. Cynthia watched COVID-19 cases rise throughout her community of Irvington and struggled to find vaccine appointments. When The Arc was able to offer the vaccine at the West Caldwell Hub, she said it was such a relief. "I was so

"Getting the vaccine through The Arc was the best thing. After struggling to get an appointment at all these other places, it took a lot of tension away for us, and was so convenient. Walking out, it felt good to know we were protected, especially (my son) Joseph. We were just so thankful." -Joan Romaniello

thankful that we could protect ourselves," she says. "It was a gift."

We also carefully built safe procedures into all of our work spaces and residences. At Stepping Stones School, measures included equipping each student with personal school supplies, conducting daily health checks prior to entering school, sanitizing therapy suites between each use, transitioning parent-teacher meetings to a virtual format, closing the school to outside visitors and volunteers, and conducting frequent deep cleaning and sanitizing of all facilities. Camp Hope had similar precautions homes, and providing improved technology to in place, including sanitizing stations, regular deliver virtual activities and opportunities to temperature checks, and visitor restrictions. Each of connect. our residences—and eventually our day programs and recreational activities when they reopened-Throughout the history of The Arc, we have always were also outfitted with the equipment and been at the forefront of looking out for those with procedures necessary to keep consumers and staff intellectual and developmental disabilities, and the as safe as possible. COVID-19 pandemic showed how adeptly we can navigate ever-evolving circumstances to ensure the safety of those we serve and employ.

While making these changes, the vast majority of our workforce stayed employed and we kept moving forward, determined to support those We sincerely hope that the COVID chapter of our we serve with minimal disruption. The Arc village organization's history will come to a close soon, kept our consumers happy and engaged, bringing and we can again focus our energy on expanding virtual holiday caroling and sweet treats to our new and existing programs in the months and years ahead. But we are confident that, no matter the direction of this or future health crises, The Arc is prepared for the worst-case scenarios and positioned to keep our community safe and protected.

\$464K

in PPE &

enhanced

cleaning

BY THE NUMBERS...

452 shots given in vaccination clinics



400 frontline workers employed

143 residents in our care

HAPPY CAMPERS

Camp Hope safely brought friendship and fun to dozens of campers during the summer of COVID

SOIZOSR

As the summer of 2020 approached, COVID-19 cases were on the rise and the world faced an uncertain future. For the families The Arc of Essex County serves, this time was particularly challenging. In many cases, their loved ones were not only high risk, but also desperately needed services and support after months of worry and isolation.

Determined to respond to their needs in a safe and

reliable way, we opened Camp Hope at a time when almost all other camps serving the IDD community were closed for the summer.

Campers enjoyed theme weeks that featured pool activities, fitness challenges, superhero games, arts and crafts, silly costumes, and more. As always, campers of all ages arrived with enthusiasm and returned home with memories of special times with friends. "[My son] loves Camp Hope so much. I didn't even question sending him because I knew they were opening camp thoughtfully, and I knew all precautions were in place. I really trusted them to have all of our kids' best interests in mind. It was nice knowing he would get the support he needed, while having all the fun in the sun he deserved."

For families like Adam Quraishi's, Camp Hope was a I did not know how to explain to him why," Dawn says. "When I finally received word that Camp Hope lifeline. "The pandemic has been by far the darkest would resume, with strict protocols in place, I think period in our son Adam's life," his mother Katharine says. "Adam is autistic and thrives on predictability. I may have cried a little. The relief I felt that finally More than anything, Adam loves to get out each day my son would see someone other than me and his and attend school or other programs with his peers. therapist in person, that was truly an overwhelmingly Camp Hope was the one bright star that allowed emotional moment." Adam to interact with peers in person and participate in camp activities during this time." The camp experience, she says, did not disappoint.

Kimmy Pandullo's son Anthony also missed being with friends. "When schools went remote and everything was cancelled, the only place that didn't shut down was Camp Hope," she says. "As a mom of a child with a disability, I worry all the time about his surroundings. I was so happy and relieved when I knew that Anthony would



be at Camp Hope, safe and happy. I'm grateful for the program and the staff that worked so hard to keep some type of normalcy in that summer when everything else seemed abnormal."

Dawn Gaita's son Erik has Down syndrome, and the isolation was taking a toll on him. "From active and involved in many social activities, to everything being cancelled, life as he knew it was cancelled and

BY THE NUMBERS..

60 5 weeks

-Jessica Wilson

"To see the staff masked up in 90 degree weather and yet still energetic and making sure the kids were having a great time, that was truly heartwarming. In the darkest of times, Camp Hope did not fail us! They gave us hope that there was a rainbow at the end of the storm."

COVID-19

cases

With our safety precautions in place, and \$8,600 in additional spending on PPE and deep-cleaning services, we were able to bring five weeks of fun and engaging activities to our campers at a time when they needed it most. And we are proud to say that we reported zero cases of COVID-19 among our campers and counselors during the summer season.

d The Arc is determined to be a reliable partner for our families, especially when there is nowhere else to go. That was certainly the case during the summer of 2020, and we are proud to have provided this needed support for our Camp Hope community.



INVESTING AT HOME

A year of preparing for improvements that will make our homes even better suited to our residents' needs



he Arc of Essex County operates 27 residences throughout the county, serving 143 people with different levels of supervision and care, based on their needs. These homes provide more than just food and shelter for our residents; they bring socialization, camaraderie, independence, and routine to those we serve.

For the safety and comfort of our residents and directsupport staff, it is critical that the infrastructure of

everyday living is consistent and reliable in each of our homes. It is also essential that we design structural improvements with our residents' future needs in mind.

With that forward-thinking mentality, we invested in 13 of our residences during FY 2021, making plans for projects such as installing accessible bathrooms, opening up kitchen floorplans, and improving laundry

"We are so fortunate to have the group home as an option for my brother. It allows the rest of our family to know he is safe and well cared for and loved. I sometimes worry whether he will always be able to physically live in his home. But with The Arc making these investments, I can be confident that if his needs change in the years ahead, he will be accommodated." -Meredith Whitaker

facilities to better serve our program needs. These of the limits of getting around. "These wider openings will be a great thing for any resident who has a walker changes will make life easier for our residents as they or a wheelchair," she says. An expanded deck will allow go through their day-to-day tasks and activities. all the housemates to congregate outside at once. "I can already imagine how happy they're all going to be with their new space. It's going to be great."

Each project requires many hours of preparation, from drawing plans to securing permits to ordering the necessary materials and bidding out the work. During FY 2021, The Arc completed such preparation work for The Arc also invested in whole-house generators \$842,000 in projects that would be carried out in FY for six residences, helping ensure that no matter the 2022. circumstances, and in extreme weather events, the lights and heat will still be running.

One such project is a \$300,000 renovation of the interior and exterior of the Bloomfield group home. The entire first floor will be reconfigured to increase accessibility for the six residents who live there. Manager Marilyn Wigfall says she cannot wait to see these improvements.

"The wider doorways and hallways will make such a their beds, their TVs, their everything." difference for our residents," she says. "They will be able to move around more easily, and also have more The whole-house generator, she says, changed things space to be together as a group. I'm sure it's going to for the better. "When we recently lost power, the be marvelous, and I know we all can't wait to see our generator kicked on and it kept the heat on, the TVs on, and it just made everybody feel safe. This allows new home." them to feel even more secure in their own homes. Marilyn says one resident, Dawn, will particularly and it's nice that we don't have to take them out of benefit from the changes, as she sometimes struggles their comfort zone."

to maneuver through spaces with her walker. And she recalls a resident who used a wheelchair and sometimes couldn't participate with the group because

BY THE NUMBERS.

13 residential renovations & investments

\$38K in kitchen upgrades

Michele Bradley, manager of The Arc's Ashwood Community Residence, says she remembers how disruptive power outages were for the residents before they had a whole-house generator. "We would have to pack up and go to a different group home," she says. "Moving was so difficult for the guys. They missed

The Arc's residential services are a 24/7 effort. There is no part of our mission that is more all-encompassing than our residential program, and we are proud to be proactive when it comes to making sure our homes are safe and secure for each person in our care. Our extensive investments during FY 2021 reflect that commitment.

\$65K in bathroom upgrades

\$842K in shovel-ready project prep for FY 2022

A SAFE HARBOR

Stepping Stones opened its doors to full-time learning for our students



When millions of families around the country and world were struggling to manage the ever-changing chaos of the 2020-21 school year, The Arc of Essex County opened Stepping Stones School to its families for full-time, in-person learning, while also offering a 100 percent remote-learning option for students not yet ready to return to the classroom.

While the essence of the Stepping Stones education

remained, The Arc followed all CDC and New Jersey Department of Health and Department of Education guidance, taking advanced safety precautions amid the ongoing pandemic.

"We take pride in the work we do every day to provide a safe and enriching educational experience," says Principal Sue Brand. "That work took on new meaning during these turbulent times. When so many doors

"Being able to send our daughter to Stepping Stones was a ray of hope in the midst of so much frustration and suffering. We do as much as we can at home, but it doesn't compare to what she gets from her teachers and her therapies. She's happy every day she goes to school, and we could not be more grateful to have the gift of Stepping Stones School in our life."

were closed and our families faced innumerable challenges, we were able to keep our classrooms open and provide consistent learning and therapy to our students at a time when they needed it most."

Eighty-four percent of students opted for in-person learning, bringing relief to families and structure for the children at a time when very few things were operating normally.

"More than anything, it was the joy of seeing her come home so happy every day," says Jennifer Petit-Frere, whose daughter, Kennedy, was in the preschool classroom. "Her teacher and her therapists poured their efforts into her, and I could see the effect of that. Even if I was still uncertain and scared and fearful because of the pandemic, she came home every day with such glee that I couldn't stop sending her."

Stepping Stones class sizes have always operated under a model of small staff-to-child ratios, and classes continued to be capped at 12 students per classroom. There were some changes to the day for example, group therapies took place within each classroom—but the staff made sure everything looked as familiar as possible to the students.

BY THE IMPACT...

AMARE

learned to walk independently

MARIANA

learned to count to the number 20

-Paulina Sanchez

For Stepping Stones physical therapist Kayla Huegel, being able to work with the children in person was crucial.

"Going back to in-person learning was essential for



therapies," she says. "The students were happy to see their friends, teachers, and therapists, and were so motivated to participate. As great as remote learning was during the unprecedented times, nothing can replace hands-on, inperson instruction."

And for those families who did opt for remote learning, Stepping Stones made sure students were supported, despite the distance.

"Avery's teacher worked with us to create a program that fit her needs," says La'Tressa Wakefield, whose daughter completed the 2020-21 school year from home. "The school

really partnered with me to make sure she was getting as close to the classroom experience as possible. Throughout the pandemic, parents became such an important part of the learning process, and we had such a great support system with Stepping Stones."

For generations, Stepping Stones has delivered highquality education and therapies to all of its students. During the unprecedented conditions of the 2020-21 school year, it kept its doors open to continue that mission, while also working diligently to keep everyone in the classroom safe, healthy, and happy.

JAMES learned to jump with his two feet off the ground

AVERY

learned to write the full lower-case alphabet

2020-2021 DEVELOPMENT

Donors Stepped Up During a Year of Virtual Fundraising

The Arc of Essex County had to pivot from bustling in-person fundraisers to all-virtual fundraising events during the 2020-2021 fiscal year. With a virtual chocolate tasting experience and our second virtual Building Tomorrows Run/Walk, we brought people together through screens—and, of course, a shared passion for supporting those with intellectual and developmental disabilities.

When it came time for Giving Tuesday 2020, our donors responded in a major way, rallying to give us a record-breaking day of giving. In the end, we *more than doubled* our fundraising from the previous Giving Tuesday.

It didn't stop there. Our donors came through for us again in June, when we hosted a Day of Giving in honor of Camp Hope's 65th anniversary. The funds raised on that day, and throughout our spring appeal, helped ensure enhanced safety precautions for the 2021 camp season. Once again, our donors delivered, bringing in a **new** record amount for a single day of fundraising!

We are deeply grateful that so many of our supporters were there for The Arc of Essex County during such turbulent times. And we cannot wait to gather in person as an Arc community once again.







The Arc Legacy of Jacqueline Juster

Jacqueline Juster's support of The Arc of Essex County goes back decades, including as a member of The Arc of Essex County's Board of Directors for more than 30 years. Because of her forethought through Planned Giving, her legacy will continue to be felt for decades in the future. Jackie, who also served as a two-time delegate to The Arc of New Jersey from 1988-1990 and 1999-2002, bequeathed \$225,000 to The Arc of Essex County through her



estate planning, which we received in the spring of 2021. We are so thankful for her dedication to individuals with intellectual and developmental disabilities (IDD) in life and after her passing.

Imagine all that could be accomplished if each of us remembered the countless individuals with IDD and their families who are supported by The Arc of Essex County in our estate plan, as Jackie did. Your planned gift today will ensure our organization continues to create lasting impact and change. For more information on Planned Giving to The Arc of Essex County, please contact Heather Comstock at 973-535-1181 x1224 or at hcomstock@arcessex.org.

Operating Revenue

State Funding	\$27.3 M
Tuition & Fees	\$5.0 M
Contributions	\$0.7 M
Miscellaneous	\$0.9 M

\$33,890,015

Expenses & Reserves

Personnel Expenses	\$23.2 M
Facility Costs	\$2.9 M
Transportation	\$0.8 M
Supplies	\$0.9 M
Client Assist/Others	\$1.5 M
Depreciation/Interest	\$0.8 M
Total:	\$30.1 M
Debt Reduction	\$1.4 M
Reserves Increase	\$3.4 M

\$34,928,391

2022 Projected Reserve Appropriations







2020-2021 FINANCIALS





DONOR RECOGNITION 2020-2021

VISIONARY CIRCLE

These donors are distinctive supporters of The Arc's mission and objectives. Gifts and grants of \$50,000 or more in any one fiscal year show an abiding belief and confidence in The Arc of Essex County.

The Estate of Jacqueline Juster

ANGELS

The following donors demonstrate a profound commitment to The Arc of Essex County, to its present and its future. Gifts and grants of \$10,000 to \$49,999 in any one fiscal year are the bedrock of the agency's foundation and enable The Arc to remain a strong and innovative source of strength for individuals with intellectual and developmental disabilities.

Bloomfield Department of Community Development The Candle Lighters Catholic Human Services Foundation Essex County Division of Housing and Community Development Mark and Rabbi Erica Gerson Lucille Goff Pamela and Craig Goldman Foundation The Hyde and Watson Foundation Irvington Office of Community Development and Planning Orange Orphan Society Wallerstein Foundation for Geriatric Life Improvement

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These gifts and grants of \$5,000 to \$9,999 ensure the continued fulfillment of The Arc of Essex County's mission. We thank these donors for helping us provide the very best quality of service to our consumers.

Bogush Incorporated Jay Frank Parmly Trust Johnson & Johnson - Matching Gifts Program New Jersey Council on Developmental Disabilities NJ State Golf Association Youth Foundation PSEG Services Corporation The Starrett Family William H. Connolly & Co., LLC

ADVOCATES

We recognize these donors who have contributed between \$1,000 and \$4,999 in tribute to the more than 40 programs that The Arc of Essex County runs, so that the lives of those with intellectual and developmental disabilities living in Essex County and the surrounding areas will be enhanced.

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These members of The Arc of Essex County family contributed \$500 to \$999 in a single fiscal year. These funds allow us to bulid on our present successes and meet the needs of the future.

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The donors whose gifts and grants range from \$200 to \$499 help us sustain and enrich our programs, while providing a nurturing atmosphere to all we serve.

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